

Case Study

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1984 Capital works towards security in one place with WaveFusion

Using WaveFusion Access & Video today, the property management business is helping shape the next phase of unification around simpler security management on the go.

Organisation
1984 Capital

Industry Segment
Property Ownership & Management

Partner
Wavestore

Location
Ottawa, Canada

Application
WaveFusion

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For 1984 Capital, the appeal of WaveFusion is straightforward: being able to understand and act on security information in one place, without moving between multiple apps and screens.

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1984 Capital Corporation

The property ownership and management business is using WaveFusion Access and Video in phase 1 of its beta deployment. Phase 2, due to follow soon, will complete their unification, with alarm-system integration planned as phase 3.

Situation

1984 Capital owns, manages and renovates buildings, including warehousing let to tenants. Its team is frequently on the move and needs to check what is happening at a property without being tied to a desk or returning to site.

Moving between separate applications to understand a security event can make it difficult to keep track of what has happened. In the interview, the team described the frustration of checking an alarm and then switching to another application for the cameras. Bringing relevant information together is therefore a practical priority.

"Instead of being on three different apps to get the same information, having one system do it all is a game-changer."



FRANK CARDINALI

PRESIDENT, 1984 CAPITAL



"The picture quality on the camera system and the recording is impressive."

"The customer support team has been very responsive and knowledgeable."

JOEY CARDINALI

BUSINESS DEVELOPMENT AND LEASING DIRECTOR, 1984 CAPITAL

Solution

1984 Capital is currently using WaveFusion Video and Access, alongside Wavestore cameras. These video and access control functions are in use in phase 1, but are not yet operating in a fully unified manner. Phase 2 will bring them together to complete that unification.

The cloud-based platform and mobile app fit the team's need to check in on properties while on the move. Viewing video, checking events and granting access are practical tasks for the team. Bringing these activities into one place is the goal of the next phase, rather than a completed benefit of the current deployment.

As a beta participant, 1984 Capital is contributing feedback from its own working environment. The focus is on useful information and practical actions, including understanding access events and reviewing relevant video. That input helps Wavestore develop workflows around the needs of property managers.

Success so far

The team's experience of phase 1 has been positive. It described working with its established Wavestore contact as seamless and singled out the quality of the camera images and recordings as a highlight.

Technical support has also made a strong impression. The team reported quick, helpful responses from Wavestore support and its technical contact, with issues addressed when raised.

Key Features

Clear video and recordings
The team praised the image quality delivered by its Wavestore camera and video management setup.

Responsive technical support
Quick, helpful responses and knowledgeable technical contacts support the beta experience.

Customer input into development
Feedback from a live property management environment helps inform useful integration workflows.

A path to security in one place
WaveFusion Video and Access are in use in phase 1. Phase 2 will complete their unification, with alarm-system integration following in phase 3.

Cloud and app access on the move
Cloud and mobile app access suit a team that needs to check in on properties while away from site. A fully unified workflow is the next phase.

The team's enthusiasm for further development is grounded in a clear need: useful information that is easy to find and act on. Its beta feedback helps Wavestore focus on the workflows that matter in day-to-day property management.

Looking Ahead

Phase 2 will complete the unification of video and access control. The team looks forward to being able to understand events and act without switching between separate applications. Phase 3 will then bring the existing alarm system into the same environment, extending that approach to alarm information.

The conversation also identified possible operational uses, such as understanding when tradespeople have attended a building and checking attendance against billing. These remain potential applications to explore as the integration develops.



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